# Monica Harrell

"...where the BUSINESS of INSURANCE is PERSONAL.."TM



Since I started at Stan Burns Insurance Services over 8 years ago, I have realized what it means to be a "personal" sales agent.

I take the time to listen to what my clients have to say rather than assume what their insurance needs are. Furthermore, I inform my clients as to how the coverage needed will protect them and their business.

If you want a quick follow-up to a quote request, then I am the agent for you. I like to keep my clients updated frequently by returning and making follow-up phone calls. Building rapport with my clients is very important to me.











Insurance

a Nationwide® company On Your Side



## Areas of Expertise

My areas of expertise are commercial investment properties such as apartments, office buildings, shopping centers and industrial properties. I also provide Workers Compensation, General Liability and Commercial Auto insurance needs for <u>any type of small to</u> medium size business.

## My Portfolio

Through Stan Burns Insurance Services I have access to over 70 "A" Rated Insurance carriers. You are not "locked" into one company, which means you have the advantage of obtaining the best coverage and pricing options.

### **My Mission**

I listen to and do not talk over my clients. I simply make suggestions that cater to my client's needs. I aim to find markets for hard to place commercial lines and industries, while establishing good rapport with my clients

#### About Stan Burns Insurance Services:

The agency was formed in 1965 by Stan Burns. Tom Burns purchased the agency in 1994 and has led the company into its 50<sup>th</sup> year. The agency donates to many local charitable organizations as a way of giving back to the community it serves.

#### **Current Clients**

"Monica presented several options which made me feel like she went above and beyond the call of duty, I will definitely go to Monica when my other business policies come up for renewal." - Abirami De Silva, The Wags Club

"Monica has changed my view of what a true, dedicated agent is all about...she earned my business and my loyalty with her impeccable follow-up. She took the time to understand my vision and the direction of my company and identified exactly what I was looking for" Marisol Gutierrez, MLG Staffing Experts

For more information about Stan Burns Insurance Services, Inc., and to reach me directly, call, email or visit:

Phone: 800-491-7655 x 108

Email:

monica@stanburns.com www.stanburns.com